

Andreas F. S. deDanaan

MACINTOSH PROFESSIONAL, 157 FISH HATCHERY ROAD, RICHMOND, NH 03470
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Offering

Versatile Macintosh professional since 1990 with wide range of experience that encompasses graphic design and technical support. Two years college teaching experience. Excellent writing, speaking, and editing skills.

Macintosh Technician Experience

Resolving Mac/PC cross-platform issues, especially with MS Office and graphic design applications
Troubleshooting Macintosh OS 9 (Classic) and OS X environments
Resolving font issues involving the displaying, printing, substitution, and corruption of fonts
Resolving networking and network-printing problems including those in a mixed Mac/PC environment
Configuring e-mail server and client applications
Configuring FTP server applications
Troubleshooting Web sites
Instructing computer workstation users on best practices that minimize the need for technical support

Employment

Graphic Designer

Weldon Owen Inc.: book packager/publisher | *San Francisco, California* — February 2007 to June 2008

Freelance Production Artist for Print Publishing

Clients included Peachpit Press and University of California Press — April 2005 to April 2007

Graphic Designer for Print and Web

San Francisco Estuary Institute: science institute | *Oakland, California* — July 2004 to April 2005

Graphic Designer

Wilderness Press: outdoor book and map publisher | *Berkeley, California* — Nov. 2003 to July 2004

Production Services Technician for Editors and Designers

Lonely Planet Publications: travel guidebook publisher | *Oakland, California* — Oct. 2000 to June 2003

Graphic Communications Instructor

City College of San Francisco | *San Francisco, California* — Sept. 1999 to May 2001

Graphic Designer

IDG Books Worldwide: book publisher | *Foster City, California* — Feb. 1996 to Sept. 2000

Computer Lab Technician

Kinko's: computer lab of a large copy center | *San Francisco, California* — Dec. 1994 to Feb. 1996

Assistant Design Editor

Consumer News Services: suburban newspaper group | *Columbus, Ohio* — Jan. 1992 to May 1994

Education

B.A. in English, The Ohio State University, 1988

Extensive Public Relations Internship at the Ohio Civil Service Employees Assn., Nov. 1989 to April 1991